

# IWMS

Streamline facilities and asset management by centralizing data, automating workflows, and optimizing space utilization for improved efficiency and cost savings.



## Maintenance Request Management

- Decreases Average Resolution Time
- Improved User Satisfaction

Real-time communication between technicians and requesters in centralized submission, tracking and maintenance workflow.



## Stockroom Management

- Reduced Parts and Procurement Costs
- Improved Repair Times Due to Parts Availability

Tracks stockroom inventory and integrates parts usage into work orders.



## Full Asset Lifecycle Management

- Increased Asset Visibility
- Reduced Unplanned Downtime

Synchronizes asset statuses with work order progress, providing real-time updates and forecasting.



## Interactive Mapping

- Improves Asset Location
- Increased Data Accuracy

Visual floor maps integrates with inventory and work orders for spatially driven asset and location management.



## Migration from IWMS Tool

- Reduction In Data Transfer Errors
- Faster Migration Timelines

Seamless transfer of legacy IWMS data into ServiceNow with automated validation processes.

## Where We've Done It



# iTech AG

We offer technology solutions that unlock your organization's potential. Our team streamlines your operations by transitioning legacy systems, processes, workflows into modern platforms.



## 45+

CUSTOMER DEPLOYMENTS IN THE LAST YEAR



## 4.75

CUSTOMER SATISFACTION RATING ★★★★★

## 100+

SERVICENOW-CERTIFIED INDIVIDUALS ON STAFF

## 570+

CERTIFICATIONS & ACCREDITATIONS



## Where We Do It

